SG Series: Head Wash Procedure

SG-Series Head Wash

Notice: All ink is discharged during this operation. This procedure should only be performed by, or under the guidance of an authorized Roland service agent.

Before You Begin

This procedure will require two (2) TR-CL cleaning cartridges and will take approximately 1 hour.

Perform a manual cleaning and replace worn consumables such as wipers. See User Manual.



Entering Service Mode

1. Turn the main power on and the Sub Power off.



2. Using the arrow keys enter the sequence below:



3. Now <u>press and hold down</u> the Left, Down, and Right arrow keys while pressing the Sub Power key. The machine will power on in Service Mode and display the SETUP prompt.





Performing Head Wash

1. From the SETUP prompt press [MENU]



2. Press the left arrow key to enter the service menu. Press the down arrow key until SUB MENU appears. Press the left arrow to enter the SUB MENU.



3. Press the left arrow to enter the SUB MENU. Press the down arrow until HEAD WASH appears.



4. Press [ENTER] to begin the head wash process.



5. Empty drain bottle when prompted and press [ENTER]. DO NOT SKIP THIS STEP



6. When prompted to [REMOVE CARTRIDGE 1,2,3,4]. Remove all 4 cartridges.



- 7. Replace any two ink pouches with the TR-CL cleaning liquid pouches.
- When prompted to [SET CL-LIQUID 1, 3] insert the TR-CL pouches you prepared earlier into slots 1 and 3.



9. When prompted to [REMOVE CL-LIQUID 1 3] pull the 2 TR-CL pouches out just enough to disengage. You do not have to completely remove the ink trays.



10. When prompted to [SET CL-LIQUID 1, 3]. Gently push the ink trays back into place until they engage. The [WASHING HEAD] prompt will display. This process will repeat between 3 and 7 times.



11. Once the ink lines for channels 1 and 3 have been cleaned, the LCD display will prompt you to move the ink trays currently in channels 1 and 3 to channels 2 and 4 which are the MG and BK channels. The same series of prompts will display for channels 2 and 4 that occurred for channels 1 and 3.



12. At the end of the process you will be prompted to [REMOVE CL-LIQUID 2, 4] and to again [EMPTY DRAIN BOTTLE] DO NOT SKIP THIS STEP. Empty the drain bottle and press [ENTER].



13. The LCD display will default back to the [SUB MENU/HEAD WASH] prompt. DO NOT PRESS ENTER. Turn off the sub power on the control panel as well as the main power at the rear of the machine. The HEAD WASH process has now been completed.



Please consult the applicable setup guide when returning the printer to service.

